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Seven Questions for Evaluating License Monitoring Efficiency

For many healthcare leaders, it can be difficult to measure exactly how much time and money current processes are costing your organization. The effort and time may be distributed across various teams and business units.

Use these seven questions to guide your analysis of how your organization tracks and verifies healthcare licenses. Track results over time to measure the effectiveness of process improvement initiatives.

1. How long does it take your team to identify and respond to **critical changes** in license status?

2. What **percentage** of your licensed populations renew or recredential on time?

3. How long does it take to find, retrieve, and present proof of verifications during a **regulatory audit**? How many people must touch this report before it's ready?

4. How many **people** are dedicated to license verification, or how many **hours** must employees dedicate to the task?

5. How many **steps** are required to collect, review and verify licensure, and how long does this take per license or per batch?

6. What amount of **processing errors** occur as a result of the manual review?

7. If you have an **automated license verification** solution in place, how often does your team still have to complete **manual verification**?

Calculate: How Much Time is this Costing Us?

If your organization relies on manual primary source license verification at intervals, use this formula for a rough estimate of how much time is being spent.

Step 1: Multiply the number of licensed employees by 3 minutes

Step 2: Divide result by 60 for number of hours

Step 3: Multiply by the number of times you verify a provider's license each year

Example: 10,000 licensed clinicians verified quarterly = 2,000 total hours/year

Want to learn more about how ProviderTrust's smarter license monitoring can make your organization more efficient?

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